

Intensified Direct Patient Engagement and Site Management Program

COVID-19

Solutions to Manage Challenges in Clinical Research



Patient Retention & Compliance

As multiple sites need to shift their current resources, we offer intensified support to reduce site burden and engage patients.

1. Customized trial support to manage patient retention and compliance through data collection and creating study-specific content.
2. Supporting individual sites directly by using our global presence and knowledge.
3. Engaging with study participants through multiple virtual communication channels.



Patient Recruitment

Supporting you to manage sites and patients during the COVID-19 pandemic.

1. Site Contact Services

Reach out to sites directly to understand the impact of COVID-19 on their ability to conduct clinical trials with trial-specific online surveys and/or phone interviews.

2. Service for Studies that Continue to Recruit

Close and continuous direct patient communication and guidance through multiple communication channels.

3. Service for Studies on Hold

Regular direct contact with patients to maintain close relationship and keep them interested in study participation.



Patient Insight Survey

Understand Patients at a Country Level

Gain access to CLARINESS' global patient insight survey data with patients from multiple therapeutic areas to better understand how the COVID-19 pandemic is impacting clinical trials. The survey is conducted in 21 countries in the Americas, Europe and Asia Pacific.

