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GROUPE ADP

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all the news from groupe adp and the aviation industry.

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View of the Terminal 2E drop-off area at Paris-Charles de Gaulle, on Arrivals level, looking towards entrance 5.  
© Isabelle Vetter for Groupe ADP.

# Terminal 2E’s drop-off area gets a new layout for Paris 2024

**Operational since 26 March, the newly configured drop-off area at Paris-Charles de Gaulle’s Terminal 2E has improved the flow of road traffic coming from the east of the airport.**

Designed by the Customer Division’s Parking and Mobility teams, this work was carried out in collaboration with the Project Management and Networks and Access Divisions. Essential in the run-up to the Paris 2024 Olympic and Paralympic Games, this new access on the eastern side of the airport will also help to relieve congestion in the current drop-off area on Departures level.

*“This new access means that customers coming from the east of the airport will no longer have to walk around the Sheraton to get to Terminal 2E, saving them 5 minutes or more at peak time”,* plains Sébastien Pichereau, Head of Projects and Investments.



Multiple stands gave partners the opportunity to find out more about welcoming people with disabilities, access, public safety and baggage. © Michel André for Groupe ADP.

## Paris-Orly: a momentous spring-summer season

**The IATA spring-summer 2024 season was presented to partners at Paris-Orly on 20 March. It promises to be memorable in many ways.**

With traffic levels at between 105% and 110% of 2019 levels, Paris-Orly is preparing to cope with major challenges over the coming weeks and months.

The first hurdle is the Easter holidays with peaks of traffic expected to be similar to the summer period. June will see the commissioning of Line 14 and the first shops in the international retail area, part of the “rue Parisienne” (Parisian street) concept, will open their doors. The entire community will be preparing for the hosting of the Paris 2024 Olympic and Paralympic Games.

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*Our success has to be collective. We need to show solidarity this summer, because the world will be watching.*

**Justine Coutard**  
MANAGING DIRECTOR OF PARIS-ORLY AIRPORT

”



The reopening of Terminal 2C on 23 July will see the transfer of 10 airlines, including Emirates. © Sébastien Aubry for Groupe ADP.



**will fly from Paris-Charles de Gaulle after the Paris 2024 Olympic and Paralympic Games, including 4,000 athletes**

## **A challenging season for Paris-Charles de Gaulle**

The spring-summer season will bring no shortage of challenges for Paris-Charles de Gaulle this year.

The airport will be on the front line in terms of hosting the Paris 2024 Olympic and Paralympic Games, with the period between 26 July and 12 September expected to be particularly busy. A special system has been set up, notably including a specific coordination command post (CDGM@JOP).

The flight schedules filed by the airlines are estimated at between 95% and 100% of 2019 levels, the reopening of Terminal 2C on 23 May will come at just the right time to restore capacity, as is also the case for Terminal 2A which will temporarily reopen between 2 July and 8 September.

# 17 600

The number of jobs represented by the cargo business at **Paris-Charles de Gaulle**. **10** cargo movements create more than **6** jobs, including two directly on site.

Source BDO.

# The ISD visits Brussels for the cyber resilience of European skies



A few weeks ago, two members of Groupe ADP's Information Systems Security team attended the 9th CYBERG, organised by Eurocontrol in Brussels.

Experts from the European world of aviation cybersecurity meet regularly to share best practices. © All rights reserved.

**CYBERG is a consultative body created and run by Eurocontrol (the intergovernmental organisation responsible for safe and seamless air traffic management in Europe), and is made up of technical experts from the world of aviation**

(airlines, air traffic service providers, airports, manufacturers, civil aviation authorities). The aim of this group is to share information about cybersecurity and to develop guidelines to help the community improve its cyber resilience.

As they have done regularly since 2021, **Jean-Michel Raulot** and **Laurent Sauvage**, experts in this field within the Information Systems Security Department, took part in this ninth meeting which was eagerly awaited given the specific context of the Olympics this year.



A large number of expatriates attended the international seminar organised in conjunction with the Managers' Meeting.  
© Michel André for Groupe ADP.

# The international seminar has become a tradition

**The One Group seminar was held in Paris on 26 March. An unmissable annual event that looks at Groupe ADP's international ambitions.**

Each member of the One Group community must now help develop the international roadmap. This was the key message

delivered at the international seminar held in Paris on 26 March in the presence of Renaud Duplay, Chief Operating Officer, Xavier Hurstel, Head of Development, Fernando Echegaray, Special Advisor to the Chairman and CEO, and Baptiste Maurand, Head of ECP. Around a hundred people attended the event, most of whom work for the Group abroad or make up

the Paris-based teams of the Development and Operations Divisions who organise the event. An inventory of assets, the global strategy, development opportunities, support for the business divisions at One Group airports, etc. The seminar had a jam-packed schedule but also left plenty of time for informal discussions and networking.

# In the midst of a crisis, Boeing replaces some of its Executive Committee members

**Faced with an unprecedented crisis, the American manufacturer has reshuffled its top management team.** Dave Calhoun, the current Chairman and CEO, will step down at the end of this year, while Stan Deal, Chairman and CEO of Boeing Commercial Airplanes, is being replaced by Stephanie Pope with immediate effect.

# Record profits for TAP Air Portugal in 2023

**Renationalised in 2020, Portugal's national airline has confirmed its sound financial stability** by posting record profits of €177.3 million in 2023, compared with €65.6 million in 2022. This despite a catastrophic fourth quarter, the results of which led to a 121% rise in staff costs due to an increase in salaries.

# Flight delays and lost baggage: travellers are over-compensated in Brazil

**Under the Consumer Code, which is very protective of its users in Brazil, unhappy Brazilian passengers can easily take airlines to court,** and obtain

substantial compensation, ranging from €1,500 to €2,815. With between 8,000 and 10,000 complaints per month to manage, the national airlines are condemned by the courts in 80% of cases and pay out nearly €190 million per year in the settlement of disputes. According to IATA, over 98.5% of complaints lodged against airlines worldwide are in Brazil.



# Japon relaunches its project to build an airliner

**One year after definitively abandoning its SpaceJet regional jet project, Japan is re-entering the race to build a "Made in Japan" airliner.** Expected to be available in 2035, the future aircraft could be powered by new environmental and low-carbon technologies such as hydrogen or hybrid-electric propulsion. This project is part of a new global strategy to transform the Japanese aerospace industry and make it more sustainable.

# Airbus lands two orders in Asia worth more than \$10 billion

**While Boeing's persistent safety problems may have dented the confidence of its long-standing Asian customers,** and Japanese and Korean airlines need to invest in new aircraft to cope with a delayed upturn in traffic, Airbus is to supply 21 long-haul A350-900s and 11 medium-haul A321s to Japan Airlines. The European aircraft manufacturer will also supply 35 long-haul A350s, including 27 A350-1000s of the largest model, to Korean Air, a first for the airline which has always bought its long-haul aircraft from Boeing.



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