

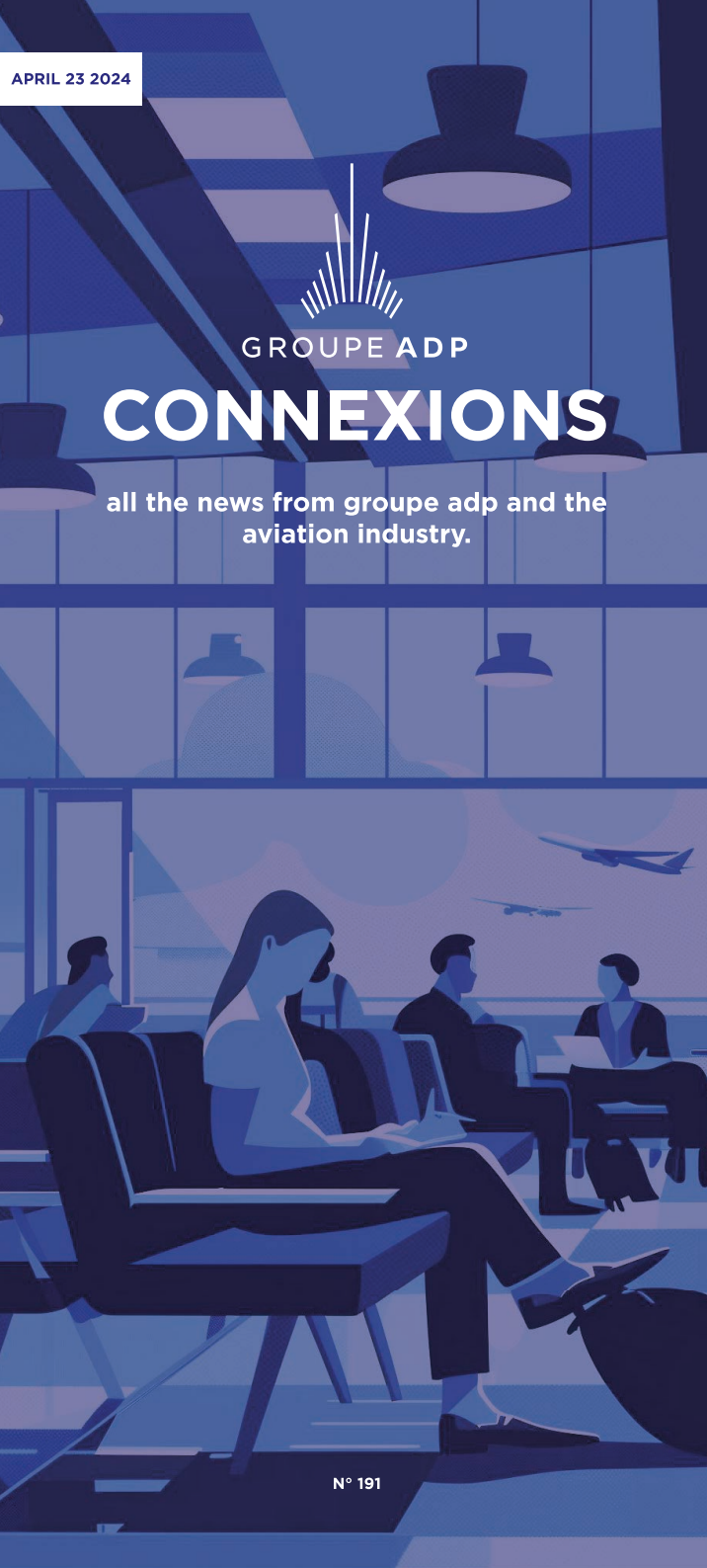
APRIL 23 2024



GROUPE ADP

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Groupe ADP airports win multiple awards at the Skytrax World Airport Awards 2024



© Maxime Letertre for Groupe ADP.

Every year, the Skytrax World Airport Awards ceremony recognises the airports with the highest ratings from travellers. Groupe ADP has won numerous awards at the 2024 edition and the Paris airports have dominated the European rankings.

At the **Skytrax World Airport Awards** ceremony, held at the Passenger Terminal EXPO in Frankfurt on 17 April, Groupe ADP was presented with a number of awards. Paris-Orly was named "*Best Regional Airport in Europe*", a first for the southern Paris airport which has climbed

9 places since 2023 on the Skytrax World's Top 100 Airports ranking, to sit in 30th place. Paris-Charles de Gaulle has confirmed its title of "*Best Airport in Europe*" for the third consecutive year. Terminal 3 at Paris-CDG has also had an impressive year and been named the World's Best Low-Cost Airline Terminal.

But it wasn't just the Paris airports; Groupe ADP's international airports also received awards. New Delhi's Indira Gandhi International Airport was named "*Best Airport in India / South Asia*" and Medina Airport in Saudi Arabia was crowned "*Best Regional Airport in the Middle East*".



The Baggage and Terminal Divisions at Paris-Charles de Gaulle and the Information Systems Division worked together on this project. © **Sebastien Aubry** for **Groupe ADP**.

Brand new security checkpoints in Satellite 6 at Terminal 1

In March, the four screening checkpoint lines in Terminal 1's Satellite 6 were replaced.

The reason for this was recurrent malfunctions in the tray recycling system due to old semi-automated facilities.

The decision was taken to replace them with traditional lines that require manual tray recycling, but with optimised ergonomics for better flow management in a very tight space. This delicate operation was carried out line by line, so as not to impact operations,

and carefully avoiding peak periods. Brussels Airlines and Lufthansa, the main users of this boarding area, are very satisfied with the results and have expressed their thanks to all Groupe ADP teams involved in the project.



Search for flight information at home, and plan your route through the airport, common causes of stress for passengers.

© Sylvain Cambon for Groupe ADP.

A travel guide for passengers with disabilities

“My departures travel guide” explains the various pre-boarding stages of the passenger journey for disabled travellers.

Easy to read and understand, this guide has been written using simple and clear vocabulary,

typography in appropriate colours and numerous pictograms. Aiming to reassure passengers, it presents and explains the entire passenger journey step-by-step, from their home to the aircraft, so as to ensure they have the best possible experience.

“

This guide was approved at various proofreading workshops organised with staff from the Simone and André Romanet vocational rehabilitation centre (ESAT).

Déborah Vancoille and Théo Jourdan

FACILITATION UNIT WITHIN THE OPERATIONS DIVISION

”

First baggage exercise in downgraded mode at Paris-Orly



On 3 April, the operational and airline teams at Paris-Orly came together for an exercise simulating the implementation of a downgraded mode on one of the baggage sorting systems.

Presentation of the first downgraded baggage mode exercise at Paris-Orly.
© Nathalie Grimon for Groupe ADP.

Baggage sorting systems are becoming increasingly sophisticated and complex, and malfunctions can occur. In these situations, downgraded modes enable the entire airport community to adapt whilst remaining coordinated. Led by Delphine Malinconico, Baggage Flow Expert, the exercise involves encouraging the airlines

to adopt this exceptional way of working. If just one stakeholder refuses, it can jeopardise the effectiveness of the whole system. At the end of this first simulation, all the participants made the decision to automatically switch to downgraded mode within one hour of a malfunction being reported in order to minimise any impact

on operations. Organised by the Baggage Operations Unit in partnership with the airport's Airline Relations teams, this exercise, the first of many, is essential to ensure the proper management of baggage handling, particularly during times of crisis.

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The number of passengers handled by Paris Aéroport in March 2024, up 7.7% on March 2023. That is 91.9% of 2019 traffic.

Certification: a collective success for the Paris-Le Bourget teams!



In March, Paris-Le Bourget management obtained the renewal of its ISO 9001 (Quality), ISO 45001 (Safety) and ISO 14001 (Environment) certifications for Paris-Le Bourget Airport, the Paris-Saclay-Versailles aerodrome and Paris-Issy-les Moulineaux heliport.

The initial OSE certification for Paris-Le Bourget was awarded in February 2021 by AFNOR (the French Standards Organisation). ©Gwen Lebras for Groupe ADP.

This triple re-certification is the fruit of the work accomplished by the Quality Safety Environment Management System teams, as well as by all airport staff. Thanks to their involvement, *"the roll-out of innovative solutions has helped to significantly reduce the environmental impact of our activities"*, confirmed **Carlos Teixeira**, Head of

the QSE management system. At Paris-Le Bourget, the overall monitoring of the airport's CO2 emissions, displayed on a dashboard known as the *"Carbon Cockpit"* and shared with the partners, has enabled us to achieve a 50% reduction in carbon emissions produced by the ground support equipment (GSE) between 2020 and 2023. At Paris Issy-les-Moulineaux, special events held to introduce children from surrounding

schools to the beehives at the heliport have helped to improve relations with local residents. Lastly, at Paris Saclay-Versailles, the teams tested the *"Value Stream Map"* collaborative tool which is used in the development and management of prevention plans before its roll-out to the Group's 12 general aviation aerodromes, thus helping to optimise and standardise this management.

ESTP students become start-ups



For the second year in a row, Groupe ADP's Engineering and Capital Projects Division (ECP) took part in the hackathon organised by the Ecole Spéciale des Travaux Publics (ESTP) on 4 and 5 April.

The ESTP hackathon is a challenge that showcases the innovation and creativity of future engineers.
© Nadir Kecili for Groupe ADP.

More than 600 second-year ESTP students came together for 36 hours to consider and present innovative solutions to a range of issues put forward by a number of companies.

This year, the topic selected by Groupe ADP related to the renovation of Orly 4. 80 students worked on this subject with support from ECP's expert engineers and architects. A timber-framed terminal extension, a breathing bubble in public areas, relocation of baggage drop-off points and even thermal optimisation were just some of the ideas that surprised the jury with their originality.

But it was "Orly4you" that was chosen as the winner. This façade replacement project on the terminal's landside suggests using the Orlyval tracks to transport worksite materials at night and to move the future façade which would be built off-site, thus limiting the impact of the work on airport operations.

Passenger Terminal EXPO: Groupe ADP was there!



Passenger Terminal EXPO, the unmissable event for the entire airport ecosystem, took place from 16 to 18 April in Frankfurt, Germany.

The Groupe ADP stand at PTE in Frankfurt
© Crédit **Ayna Ait Kheira Amiche** for **Groupe ADP**.

New air mobility, environment and renewable energy, smart airports, circular economy, innovation and accessibility are just some of the themes presented by the Groupe ADP experts, alongside their partners TAV Airports and GMR. This was an opportunity

for the teams to meet their customers and share their knowledge and visions for an innovative and sustainable airport industry. Boasting a world-renowned trade fair and conferences and hosting the Skytrax World Airport Awards 2024, PTE is the

world's largest airport design and operation expo, attended by nearly 300 exhibitors, 400 speakers and thousands of visitors every year.

CMA CGM continues to expand its air cargo subsidiary

The CMA CGM group, via its subsidiary Air Cargo (CCAC), will be launching a transpacific route between Asia and North America this summer, a first in the airline's history. The ramping up of CCAC's activities is also reflected in the acquisition of new aircraft: two Boeing B777-200Fs and eight Airbus A350Fs. Launched three years ago, CCAC currently has five aircraft and is set to increase its fleet threefold by 2027.

VINCI to buy Edimbourg Airport

French construction and infrastructure giant Vinci has reached an agreement to acquire a 50.01% stake in Scotland's Edinburgh Airport for £1.27 billion, the equivalent of just under €1.5 billion.

Vinci Airports, a subsidiary of Vinci Concessions, intends to buy this majority stake from Global Infrastructure Partners, owner of the airport since 2012. Edinburgh welcomes 14.4 million passengers a year and offers connections to 150 destinations in 38 countries.

Pôle Caraïbes Airport in Pointe-à-Pitre to be renamed Maryse Condé Airport

At the national tribute paid to Maryse Condé a few days ago, Emmanuel Macron gave the green light to Pôle Caraïbes Airport in Pointe-à Pitre, Guadeloupe, being renamed in honour of the writer, who died aged 90 on 2 April this year. Born in Guadeloupe, the author was one of the great voices of French-language literature, exploring in her works the history of Africa and its diaspora, the legacy of slavery, and black identities.

Boeing experiencing turbulence

Boeing has defended the safety practices on its production lines at a hearing before the US Congress after a whistleblower engineer accused the aircraft manufacturer of design flaws on the Dreamliner 787 and 777. Three of the four commercial 737 MAX models currently manufactured by the group are now officially under investigation by the Federal Aviation Administration (FAA).

Record first quarter for Delta Airlines

Delta Air Lines exceeded analyst forecasts in the first quarter, with record sales and robust demand, confirming its full-year targets. For the first three months of the year, the US airline has generated turnover of USD 12.56 billion and a net profit of USD 37 million, compared with a loss of USD 363 million one year earlier. In other news, Delta is to resume its flights between New York and Tel Aviv in June, suspended following the events of 7 October.



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