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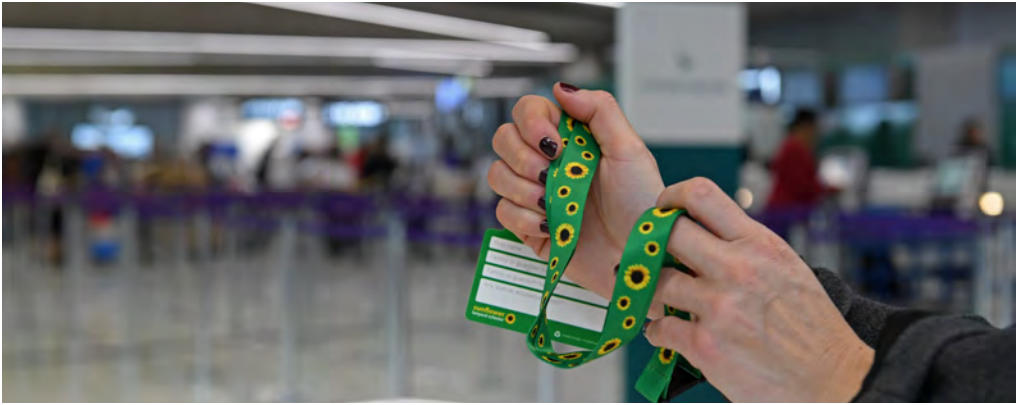
Some forty employees from the ECP Division (Engineering & Capital Projects) worked on the Paris-Orly railway station project, under the responsibility of Jacques Devaux. © **Arnaud Gaulupeau** and **Michel André** for **Groupe ADP**.

Paris-Orly: handover of the Line 14 station

The official handover of the "Aéroport d'Orly" railway station to Île-de-France Mobilités and operator RDO 24 took place on 29 March at Paris-Orly. It is the first of the 68 Grand Paris Express stations to be delivered in the Île-de-France region.

The studies were launched in 2015 and work began in 2018 for a handover in March 2024. A landmark milestone in the future commissioning of Line 14, Paris-Orly railway station was delivered on time. This is a strategic project that seeks to promote the decarbonisation of airport access, a major pillar of Paris-Orly 2035. Mission accomplished for **Jacques Devaux**, Project Director at ECP, and his teams.

"There was immense pressure to deliver a project of this size, with so many issues to be tackled on the home stretch, great care taken to ensure any last-minute pitfalls are avoided, and confidence that once the handover is completed, the change of pace will be radical", he said following the official handover, he said following the official handover. In June, Line 14 will offer a connection between Paris-Orly and the centre of Paris in 25 minutes.



This launch sees Paris-Orly and Paris-Charles de Gaulle join other airports worldwide that are implementing inclusive measures to improve the experience of passengers with non-visible disabilities. © Sébastien Aubry for Groupe ADP.

Sunflower lanyards for a more inclusive environment

Are you aware of what the Sunflower lanyard represents? Wearing one enables a person with a non-visible disability to express a need for help, time or attention when travelling through the airport. Paris-Orly and Paris-Charles de Gaulle have joined the list of airports making these lanyards available.

The Sunflower lanyard is intended for passengers who wish to declare a non-visible disability. They can request one from the Mobility Assistance areas in the terminals or via the **Hidden Disabilities** website (hdsunflower.com). There is no obligation to wear the lanyards, which are free of charge. It comes down purely to personal choice.

Wearing one is a discreet way of showing that you may need more time and/or consideration as you move through the various airport checkpoints. The Groupe ADP operational teams have undergone awareness raising on this subject. We estimate today that 80% of disabilities are invisible.

[Learn more](#)

A positive energy performance in 2023



2023 will remain a historic year for Paris-Charles de Gaulle and Paris-Orly in terms of energy efficiency. In particular, this is the result of our employees' involvement and the implementation of our energy efficiency plan.

The Energy Shift Operations Manager has become one of the main points of contact at the APOC (Airport Operations Centre). Pictured: Frédéric Pointier and Ariane Goubert, operational decision-maker. © Michel André for Groupe ADP.

All of the energy indicators are green for Paris-Charles de Gaulle and Paris-Orly, with reductions in electricity consumption of 11% and 13% respectively compared to 2019. Heat consumption has fallen by 41% and 17% respectively. "The installation of around a hundred wireless room sensors in the terminals at Paris-Charles de Gaulle and the introduction of

performance indicators within the APOC have contributed to this result", explains Luc Ferrebeuf, Head of the Energy Production Unit within the airport's Networks and Access Division. "Furthermore, REP Énergie, a new player at the thermal plant, has made a name for itself by handling the challenges of continuously improving the operation of the facilities."

According to **Marc Boufflers, Head of Energy and Networks at Paris-Orly:** "The modernisation of many lighting systems with the development of smart lighting and the switch to LED lighting in the terminals and on the roadways has led to a significant reduction in energy consumption. The new refrigeration units are also a further step towards less energy intensive equipment."

The Local Baggage Committee in action!



The Local Baggage Committee is a body set up by the airlines association (AOC), of which the Baggage Division at Paris-Charles de Gaulle is an active member. Ground handling service providers are also invited to join the committee.

Members of the Local Baggage Committee visited the Module M baggage handling system and facilities. © **Christelle Martin** for **Groupe ADP**.

With an average of 3,000 baggage items handled per day, the Module M baggage handling system is the hub for transfer baggage moving from the eastern side to the western side of the airport, and vice versa. Several companies work together in this complex ecosystem.

The committee meets twice a month to identify, analyse and resolve baggage routing problems, **with the aim of improving transfer performance**. In this context, the teams from the Customer Quality and Baggage Performance Department organised an unprecedented and informative tour of the baggage handling facilities.

Highly praised by the participants, this visit helped them to visualise machinery such as the loading piers and dispel sources of misunderstanding by clarifying *in situ* who does what job.

88.3%

The percentage of passengers on international flights who waited less than 10 minutes at Border Control at Paris-Charles de Gaulle in February 2024. At Paris-Orly, 92.2% of passengers waited fewer than 10 minutes.

Source: monthly barometer produced by the Border Police and Groupe ADP.

Groupe ADP at the heart of low-carbon mobility issues in Brussels



From 2 to 5 April, Brussels played host to **Connecting Europe Days**, the flagship event for European road, rail, sea and air mobility, organised by the European Commission. **Groupe ADP was there.**

From left to right: **Yannael Billard**, **Virginie Pasquier** from Groupe ADP, **Alexandra Covrig et Sergi Alegre**, representatives from the ARC (Airport Regional Council), the Group's partners in the OLGa project.
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Fully committed to the decarbonisation of its activities, Groupe ADP, alongside its peers, attended this annual event organised by the European Commission which finances various projects to accelerate the decarbonisation of airports.

The Paris airports benefit from these subsidies through projects such as OLGa, which promotes environmental innovation, and GLORYA at Paris-Orly and CLEARcdg at Paris-Charles de Gaulle, which relate to the electrification of airside operations.

Moreover, Groupe ADP is also member of a European alliance that focuses on the development of European industrial sectors producing sustainable fuels for aviation and maritime.



Francis Sesplugues decided to emigrate in 2019 to work at Santiago de Chile Airport, which served as the gateway to the Pan American Games in 2023. © All rights reserved for Groupe ADP.

Francis Sesplugues: a taste for relocation

Francis Sesplugues has moved to another continent. Following his first assignment abroad in Chile, he now lives in Tunisia where he is in charge of Enfidha and Monastir airports.

Head of Operations at Santiago Airport since 2019, Francis Sesplugues is currently Deputy CEO of TAV Tunisia.

Enfidha-Hammamet, Tunisia's largest airport, and Monastir Airport are both managed by TAV Airports. *"Traffic has increased by 56.7% compared with 2022. After 70 years of crisis, we have benefited from a rebound in tourism that is set to continue in 2024"*, explains Francis Sesplugues. His four years at Santiago de Chile working for Nuevo Pudahuel, a concession jointly

managed by Groupe ADP and Vinci, were not an easy ride, between the Covid-19 crisis, preparations for the commissioning of a new terminal and the management of the Pan American Games in 2023. Nevertheless, he has developed a taste for living and working abroad. *"We're getting to know each other better"*, he says. *"You have to be humble and value your experience working with multicultural teams. The stakes in Tunisia look set to be just as exciting."*

Vistara Vistara launches a Paris-Mumbai service

Vistara, the Indian airline jointly owned by the Tata group and Singapore Airlines, inaugurated its first flight between Paris-Charles de Gaulle and Mumbai, on 3 April, operated using a Boeing 787-9 Dreamliner. This route, with 5 flights a week, will be added to the airline's current service between Paris-Charles de Gaulle and New Delhi, in response to strong demand from passengers wishing to travel between India and France.

Turkish Airlines profitability surged in 2023

Turkish Airlines increased its operating profit by almost 24% in 2023, to \$3.96 billion, with revenue up 13.6%. Payroll costs also rose sharply due to the workforce approaching 56,000 people at the end of 2023, an increase of approximately 15,000 in one year. 49%-controlled by a public fund, Turkish Airlines has become one of the world's leading airlines, serving 346 destinations in 130 countries. It recently placed an order for 230 Airbus aircraft with a view to doubling its fleet over a ten-year period.

ITA Airways losses reduced in 2023

ITA Airways, the successor to Alitalia preparing to be taken over by Lufthansa, has improved its financial position with a net loss reduced to -€5 million in 2023, following a negative result of -€486 million in 2022. In May 2023, the Italian government and Lufthansa came to an agreement on the German giant's acquisition of a stake in ITA Airways, after years of searching for a buyer. However, the finalisation of this deal is pending the green light from the European Commission which has concerns about its effect on competition. The airlines are required to present remedies to Brussels by 26 April.

The German postal service puts an end to airmail

Mail and logistics giant Deutsche Post DHL has discontinued its domestic airmail service within Germany, which has been in operation for over 60 years, citing economic and ecological necessities. From now on, letters will only be transported through Germany by road, saving *"more than 80% of the CO2"* produced by air transport.

Ryanair has cancelled roughly 950 flights due to the conflict between Israel and Hamas

Ryanair operated more than 77,000 flights in March, carrying 13.6 million passengers, an increase of 8% on the previous month. However, the Irish low-cost airline was forced to cancel nearly 950 flights in March due to the situation between Israel and Hamas, with a total of almost 5,500 cancellations since the outbreak of the conflict last October, highlighting *"the undeniable impact of geopolitical events on air traffic."*



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