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HEADLINE NEWS

50 days until the Paralympic Games: welcoming the paraathletes!

RIGHT NOW

Paris-Orly: a brand new baggage storage facility!

INTERNATIONAL

Groupe ADP launches its international intranet site.

AVIATION NEWS IN BRIEF You can now fly non-stop to Australia!

N° 202

50 days until the Paralympic Games: welcoming the paraathletes!



With 50 days to go until the beginning of the Paralympic Games which will be held from 28 August to 8 September, the Groupe ADP teams are more committed than ever to providing the 5,600 or so paraathletes who will pass through the Paris terminals with the best possible welcome.

Para athletics, blind football, wheelchair basketball and wheelchair tennis will feature among the 23 sporting disciplines at the Paralympic Games. © All rights reserved.

Several new infrastructures and systems have been put in place to make their journeys easier and improve airport accessibility. Changing rooms have been installed in Terminals 1, 2BD and 2E (Hall L) at Paris-Charles de Gaulle, and in Orly 3 and 4. Equipped with a changing table and an electric patient lift. these rooms can accommodate one disabled person accompanied by one or two carers. The routes through the terminals have

been tested. Certain processes have been checked and double checked. including the management of wheelchairs from the pick-up point to the boarding bridge walkway, including at border control and the security checkpoints. A travel guide, written in "easy to read and understand" language, explains to passengers the various stages of their journey before boarding the aircraft. Training and awarenessraising sessions have also

been held for Group employees and the airport community to improve their ability to welcome people with special needs. The Sunflower lanyard system, which enables people with hidden disabilities to make themselves distinguishable, has also been put in place. Dog areas and hugging chairs, designed for the wellbeing of autistic people with sensory integration disorders, are currently being introduced.



Paris-Orly: a brand new baggage storage facility!



Developed by Bagages du Monde, the storage facility opened its doors at the end of May. A project led by teams from the Customer and Paris-Orly Divisions.

Open 7 days a week from 7 a.m. to 9 p.m., it offers customers a wide range of services including baggage storage for short or long stays, transportation of pets, sports equipment, objects and documents, and even the sale of baggage and accessories It will also soon be offering child and baby equipment such as pushchairs and car seats for rental. With a surface area of 155 sq.m, the premises are constantly under video surveillance to ensure 100% secure and protected storage, thanks to the presence of an X-ray that complies with safety standards. An additional service available on the passenger route, complementing the service already in place at Orly 3 Arrivals.

Learn more



The baggage storage facility is located in the public area, on the arrivals level of Orly 3, opposite the baggage reclaim exit. © Sébastien Aubry for Groupe ADP.



A new, ultra-connected crisis management centre at Paris-Charles de Gaulle



Groupe ADP has recently strengthened its crisis management capabilities with a new dedicated centre that places Paris-Charles de Gaulle among the most sophisticated departmental operational centres in France.

A crisis simulation exercise was carried out on 13 June at the new premises in the Altai building at Paris-Charles de Gaulle. © **Bastien Bernard** for **Groupe ADP**.

Previously located on the first floor of the Pluton building at Paris-Charles de Gaulle, next to the APOC (Airport Operations Centre), the centre is now located on an ultra-connected 400 sq.m. platform in the Altai building. It was tested in mid-June during a simulated terrorist attack exercise at the TGV railway station involving Groupe ADP, SNCF, government departments and roughly one hundred "*players*" on the ground, demonstrating its potential and added value. It now unites the State crisis centre, the airside and landside CDM (Collaborative Decision Making) platforms, and will be joined in June 2025 by the new APOC, to form an operational unit of almost 2,000 sq.m, capable of managing situations of any kind at the airport. "*This new centre is particularly important in the run-up to the* Paris 2024 Games", explains Mathilde Belsoeur, Altai project manager for the Paris-Charles de Gaulle Ownership Division. "We invited the teams from Paris-Charles de Gaulle and the Information Systems Division who coordinated this project to celebrate its completion on 28 June. They managed to execute this project in record time! A technical and time challenge met: we're ready!"





Representatives of the Real Estate and Sustainable Development Divisions at the official opening of the station in June. © Jean-Christophe Tricot for Groupe ADP.

Groupe ADP welcomes new multi-energy station Gaz'Up

Located at Compans in Seine-et-Marne, within the Paris-Charles de Gaulle site, the station was inaugurated on 19 June. The multirenewable energy station, developed by Gaz'up and Watt'up, a new network dedicated to the rapid charging of electric heavy goods vehicles, is an iconic project for Groupe ADP and part of the setting up of the airport's multimodal hub. The site offers transport professionals and all road users the option to buy biomethane produced by local methanisation plants and made from recovered plant waste. It also allows them to recharge their vehicle with electricity from 300 and 400 kW charging points. Open 24 hours a day, the station has 4 natural gas lanes, 2 electric lanes for HGVs and 2 for light commercial vehicles.

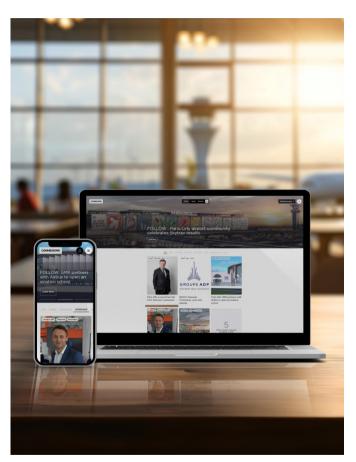


52%

The percentage of Groupe ADP employees who have completed the e-learning module on disability awareness. 92 % of operational staff have attended the one-day training session on welcoming disabled people.



Groupe ADP has an international intranet site



The site is accessible on all types of device. © Groupe ADP.

Visit the site



Groupe ADP has launched an international intranet website. This new source of information allows you to access all the news and events from the Group's airports in France and abroad in just a few clicks.

Interviews, reports, staff portraits and even reference documents are now available to all employees. A great opportunity to pool expertise, innovations and ideas to inspire the Groupe ADP airport community and share the dav-to-dav successes that drive our businesses and operations around the world. Furthermore, in line with our commitments, the website has a dedicated ethics and compliance page and a whistleblowing tool to help promote an ethical culture and procedures within Groupe ADP. The project was overseen by the Communications Division.

Paris-Le Bourget champions the responsible use of APU





Dozens of signs displaying the messages were in strategic location around Paris-Le Bourget Airport. © Vincent Albar and Carlos Teixeira for Groupe ADP.

How can we encourage operators and pilots to moderate the use of APU (Auxiliary Power Units) at Paris-Le Bourget? This is the aim of the original and unique communications campaign devised by the airport management teams.

At Paris-Le Bourget, APUs, the auxiliary turbines that supply the aircraft with electricity, water and air conditioning when it is on the around, are responsible for 10% of on-ground CO2 emissions. Their use generates pollution and significant noise disruption for employees working on the runways, as well as for residents in neighbouring towns. In addition, their maintenance and fuel consumption represent high costs for airlines. "We have decided to use the 18 slogans of this awareness-raising campaign to tackle these issues using a light yet educational approach. This operation will contribute directly to the objective of decarbonising the Group's ground operations", explains Carlos Teixeira. Head of Management Systems.



You can now fly non-stop to Australia!

From 13 July, Australian airline Qantas will be operating a new non-stop Paris-Perth service from Terminal 2A at Paris-Charles de Gaulle. 4 round trips per week (3 after the Paris 2024 Games) will be made using a Boeing 787-9 Dreamliner with flight times estimated at 16.5 hours for Paris-Perth and 17 hours 20 minutes for Perth-Paris, the record for the longest non-stop international flight from the capital.

Jean Castex to continue as interim head of RATP

RATP President & CEO Jean Castex, whose term of office was due to end on 22 July, will continue in his post on an interim basis.

He had been put forward by Emmanuel Macron for a second term, but the dissolution of the National Assembly made his appointment uncertain. The largest union, FO-RATP, had called for its renewal to ensure stability at the head of the group. With regard to SNCF, the government has announced that Chairman & CEO Jean-Pierre Farandou will continue in his role for the duration of the Paris 2024 Games, but that he will not be reappointed thereafter.



Lufthansa's acquisition of a stake in ITA approved, subject to conditions

The European Union has given the green light, subject to conditions, for the Lufthansa group to acquire a stake in Italian airline ITA Airways (successor to Alitalia). This decision will mean abandoning certain routes, notably to Central Europe, and signing partnerships with competitors to preserve competition. The Italian State and Lufthansa signed an agreement in 2023 enabling Europe's leading airline to acquire a 41% stake in the Italian state-owned airline, with the option to increase this to 100%.

Strong demand for travel this summer

Airlines are seeing "strong demand" for travel in the run-up to summer, with traffic expected to exceed 2019 levels. In

May 2023, activity reached 96.1% of levels for the same month in 2019. According to IATA, nearly 5 billion air journeys are expected to be made this year, beating the record set in 2019 (4.54 billion), while airlines are struggling to increase their capacity, against a backdrop of delayed aircraft deliveries and reduced aircraft availability.







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