

#### **HEADLINE NEWS**

The Paris-Orly Airport community celebrates Skytrax results

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Preparations for the reopening of Terminals 2A and 2C at Paris-Charles de Gaulle

#### **INTERNATIONAL**

Santiago de Chile Airport continues the expansion of its international terminal

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Etihad Airways A380 returns to Paris on 1 November

### The Paris-Orly Airport community celebrates Skytrax results



More than 150 people gathered together for a cocktail reception organised by the Paris-Orly management team and the Passenger Process Division to celebrate the Skytrax results.

© Groupe ADP.

Winning "Best Regional Airport in Europe" deserves to be celebrated! On 30 April, security guards, service providers, cleaning and security staff, members of the AOCP airline association, partners and employees of Groupe ADP gathered alongside Justine Coutard, Managing Director of Paris-Orly, and Nathalie Chailly, Head of Passenger Process, to celebrate the airport's outstanding results.

This award recognises the dedication and involvement shown by the entire airport community on a daily basis, as well as during the Skytrax audit conducted at the end of January. Another reason for pride and celebration is the airport's continued progression on the world stage. The airport currently sits in 30th position, 9 places higher than in 2023.

See the Skytrax ranking

#### Preparations for the reopening of Terminals 2A and 2C at Paris-Charles de Gaulle



Terminals 2A and 2C at Paris-Charles de Gaulle are the subject of an ORAT (Operational Readiness & Airport Transfer) process which was initiated last September, with a view to their recommissioning on 23 May (T2C) and 2 July (T2A).

Preparations for their reopening are being coordinated by the Paris-Charles de Gaulle Project Management Division's ORAT Department.

© Abdelhalim Bouterfas for Groupe ADP.

We're on the home straight for the reopening of Terminals 2A and 2C which have been closed for works since mid-December 2022 and mid-January 2023 respectively.

Initially, Terminal 2C and the AC connecting building at Paris-Charles de Gaulle will open in their entirety. Their return to operation includes a few new features including a new hold baggage handling system equipped with standard 3 security machines (EDS), the installation of new Parafe gates at Border Control, and the introduction of self-boarding gates in the

boarding lounge. Some of the signage has also been updated. Terminal 2A will be partially reopened. The arrivals route and only three groups of check-in desks, rather than the potential eight, will be in use and will essentially be assigned to the processing of passengers and baggage during the Olympic Games period, while only part of the boarding lounge will be accessible.

### The Paris Mayor's office visits Paris-Charles de Gaulle



29 April saw Augustin de Romanet, the Public Affairs Division and the Operations Division welcome a delegation of elected representatives from the City of Paris, for a tour of the airport's infrastructure.

Elected representatives from the City of Paris had the opportunity to talk with Augustin de Romanet.® **Mathieu Cuip** for **Groupe ADP**.

Lamia El Aaraje, Deputy
Mayor in charge of
Accessibility, Frédéric
Hocquard, Deputy Mayor in
charge of Tourism, and Pierre
Rabadan, Deputy Mayor in
charge of Sport and the
Olympic Games, visited some
of the key facilities introduced
for the Olympic Games
including a changing room for
disabled people. They were
also treated to a sneak
preview of the Athlete Special

Hall and tested the "accessibility" call points in Terminal 2E. The visitors also had a chance to speak with the Operations teams in charge of accessibility. At the end of the visit, the representatives expressed their satisfaction with the great progress made by Groupe ADP in terms of accessibility and the level of commitment and preparation demonstrated by

its teams in the run-up to theOlympic and Paralympic Games, believing that the mobilisation of the entire airport community will be a key factor in the success of the Paris 2024 Games.

# 150

The number of Groupe ADP employees who took part in the events organised by the Human Resources Division during Health and Safety at Work Week.

### Football forever! A fine performance by Groupe ADP



Groupe ADP employees came together for a good cause in Louveciennes, in aid of the association run by former PSG player Raï. © Michel André for Groupe ADP.

The Groupe ADP team stood out at the intercompany charity football tournament held on 27 April, beating the airline Latam to take 3rd place.

The tournament was organised by Gol de Letra, the association created by former PSG player Raï, which has been working to help young people in Brazil for the past 25 years.

Groupe ADP, via its Citizen Commitment Division, was a partner of this event which brought together 22 men's teams and 5 women's teams. Romain Cailler, who works for the Paris-Charles de Gaulle Operations Division, was voted best goalkeeper and had the privilege of playing for the Legends team, made up of former professional players and Raï himself, at the end of the tournament.

Find out more



Romain Cailler alongside Raí, the former Brazilian footballer involved with Paris FC since 2022.

© Michel André for Groupe ADP.



Arrival of the first flights at T2-F. © Nuevo Pudahuel.

#### Santiago de Chile Airport continues the expansion of its international terminal

At the end of April, Santiago's Arturo Merino Benítez Airport opened the final part of its international terminal: T2-F.

With a surface area of 22,000 sq.m., the building, whose design pays homage to Patagonia, has 10 boarding gates, 6 shops, service areas and play areas for children.

In addition, the Ministry of Public Works and Nuevo Pudahuel, operator of the airport, are working towards opening building T1-A in September, which will add a further 8 gates to the existing domestic terminal. 66

Initially, to optimise use of the infrastructure, T2-F will only be used for inbound flights, but the boarding area will be opened as soon as is necessary.

Nicolas Claude ceo NUEVO PUDAHUEL

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## Etihad Airways A380 returns to Paris on 1 November

Following in the footsteps of London and New York, Paris-Charles de Gaulle will be the latest airport from which the national airline of the United Arab Emirates will fly its A380 to Abu Dhabi, offering a daily service from 1 November 2024. The return to service of the A380 will enable the airline to increase capacity on this route, which is currently operated using A350s.

# Air Arabia Maroc: a new route between Rabat and Paris

Air Arabia Maroc inaugurated its new route between Paris-Charles de Gaulle and Rabat-Salé Airport in Morocco on 1 May. The airline's new schedule includes several weekly services using an A320. Air Arabia Maroc is a subsidiary of Air Arabia, which is itself based in Charjah in the United Arab Emirates and the largest low-cost airline in the Middle East and North Africa.

### Air-France KLM reports further losses in Q1

Although passenger numbers and ticket prices were higher, the Franco-Dutch airline recorded severe losses of €522 million in the first quarter, compared with €344 million the previous year. Reasons for this include geopolitical tensions. dwindling demand for cargo, rising internal costs and staggering sums paid in compensation to passengers who have suffered delays and cancellations. Nevertheless, the airline remains optimistic. counting on promising bookings for the summer period. including on Transavia fliahts.

#### **AENA doubles its profits during Q1**

Spanish airport operator AENA has announced that it has almost doubled its first-quarter profits to €261 million, compared with €133.6 million for the same period last year. Its revenue rose by 20% to €1.23 billion, driven in particular by higher airport fees. These results are due to an upturn in air traffic, sustained by the rebound in tourism. The Iberian giant manages 46 airports on its territory and is 51% owned by the State.

#### 20 airlines suspected of greenwashing

The European Commission has ordered 20 airlines to justify their commercial practices related to the offsetting of their carbon emissions. These include practices suspected of misleading customers by boasting "climate projects" or "the use of sustainable fuels" to justify the application of additional taxes on ticket prices, supposedly to offset the carbon footprint of the flight. The alert was raised by the European Consumer Organisation, triggering investigations in several Member States.







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