

HRS CONNECT USER GUIDE

2025

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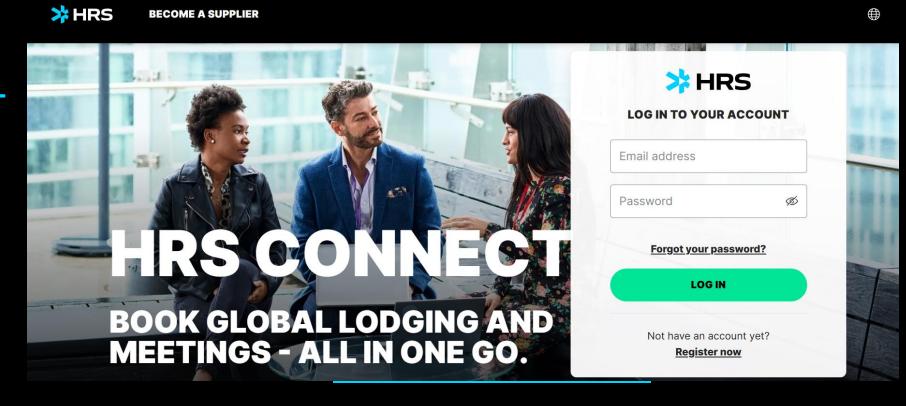




SECTION 1 CREATE ACCOUNT

Step 1: Visit <u>HRS CONNECT</u> and click 'Register now' to create a new account.

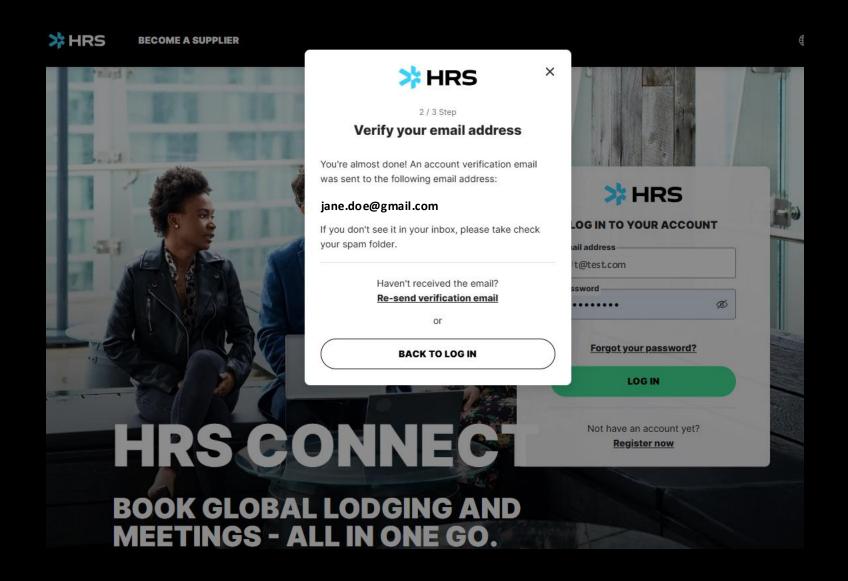
Step 2: Enter your name, email address, and create a password. All communications will be sent to the email address you provide.





SECTION 1 CREATE ACCOUNT

Step 3: A verification link will be sent to the email address you provided.





SECTION 1 CREATE ACCOUNT

Step 4: To complete your registration, click 'Verify Email' to confirm your account.



VERIFY ACCOUNT

You're almost there! Verify your account now to reserve spaces for your next event.



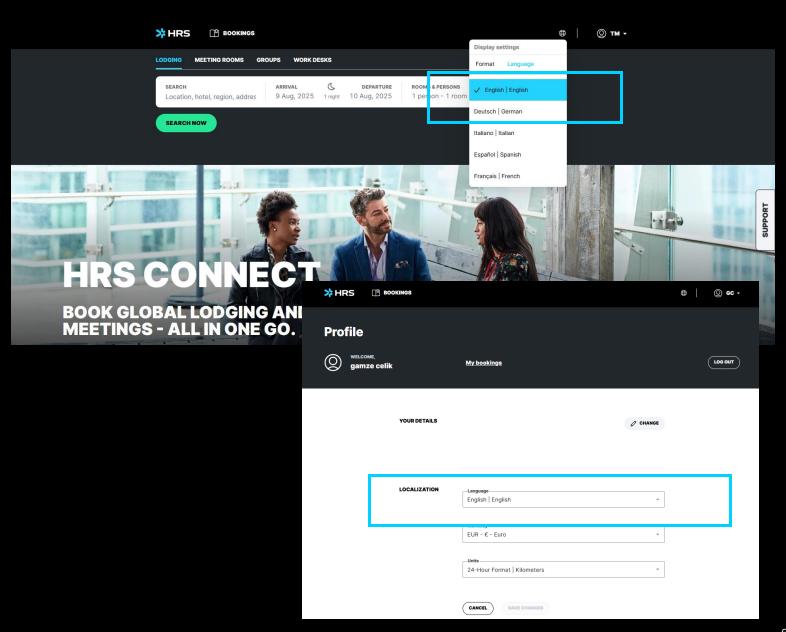
If the above button does not work, please copy the link into your browser's address bar:



SECTION 2 SEARCH PAGE OVERVIEW

Step 5: Set your preferences:

- Language Selection: you can change the interface language by clicking the globe icon in the top menu.
- Profile Settings: By clicking on the profile icon, you can update your personal details. These settings will be used in system-generated emails and communication.

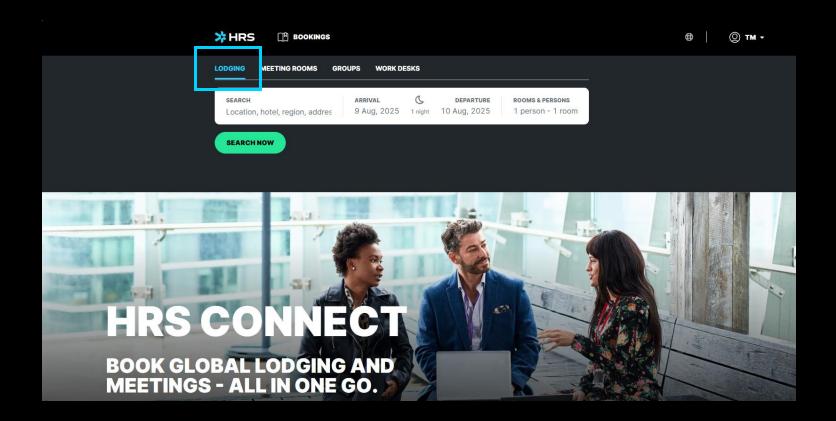




SECTION 2 SEARCH PAGE OVERVIEW

Step 6: Select your search option:

• Lodging: Select to search for available bedrooms in a specific timerame (short-trip or longstay).

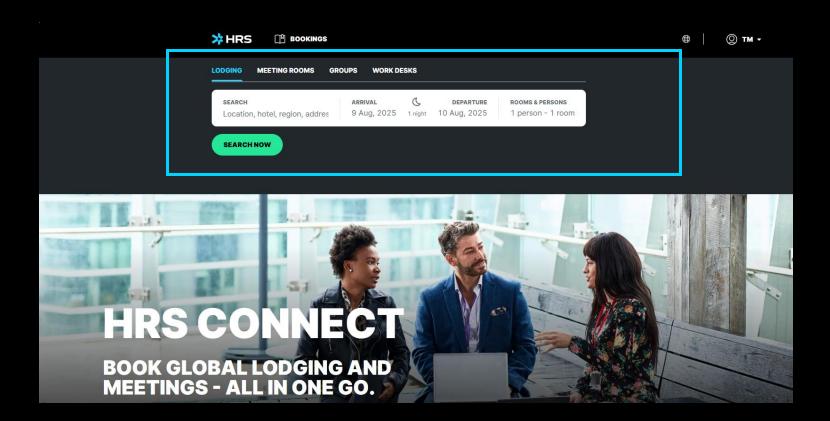




SECTION 3 DEFINE CRITERIA & SEARCH

Step 7: Enter the destination, date, number of rooms and persons.

Step 8: Click "Search Now" to get your results.

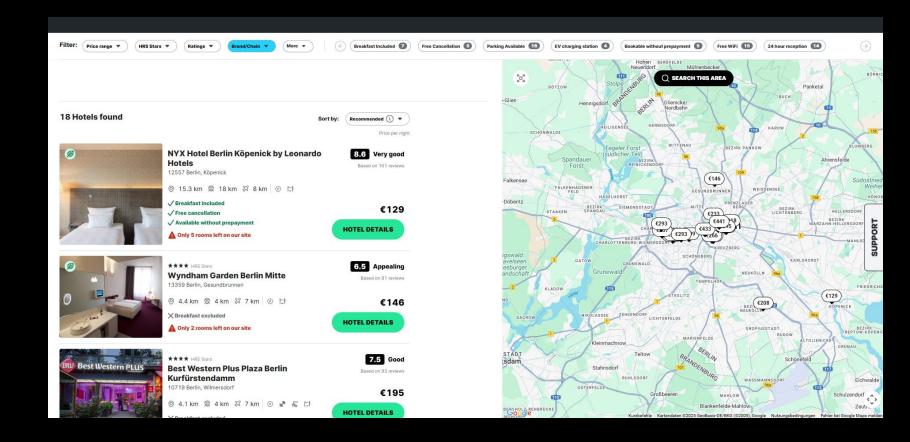




SECTION 4 FIND ROOMS

Step 9: Scroll to view rooms results based on your criteria.

Step 10: Click on the hotel name to view the hotel's profile.

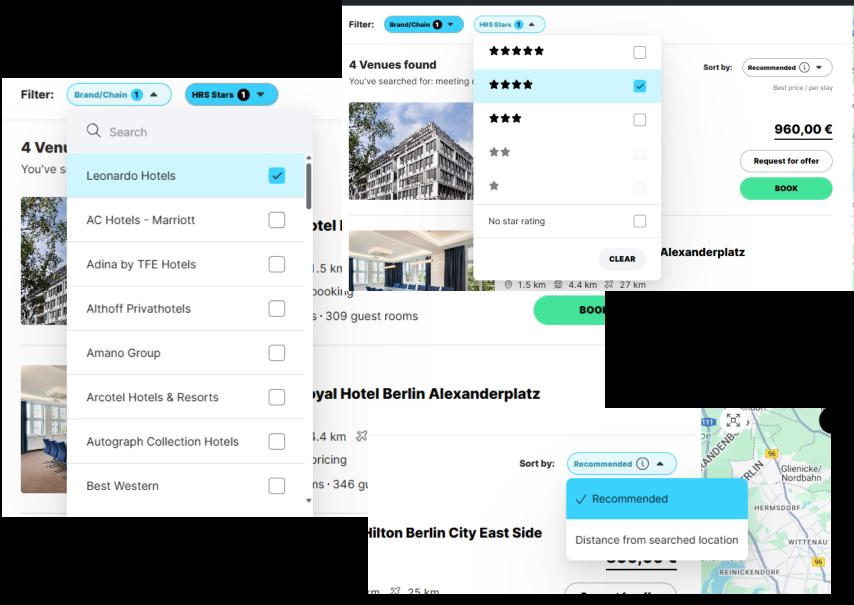




SECTION 4 FILTERS & SORTING

Step 11: Refine your hotel search by selecting specific brands, chains, or star ratings to match your preferences.

Step 12: Choose how you want to view your results—either by Recommended (curated suggestions) or by Distance from your selected location.

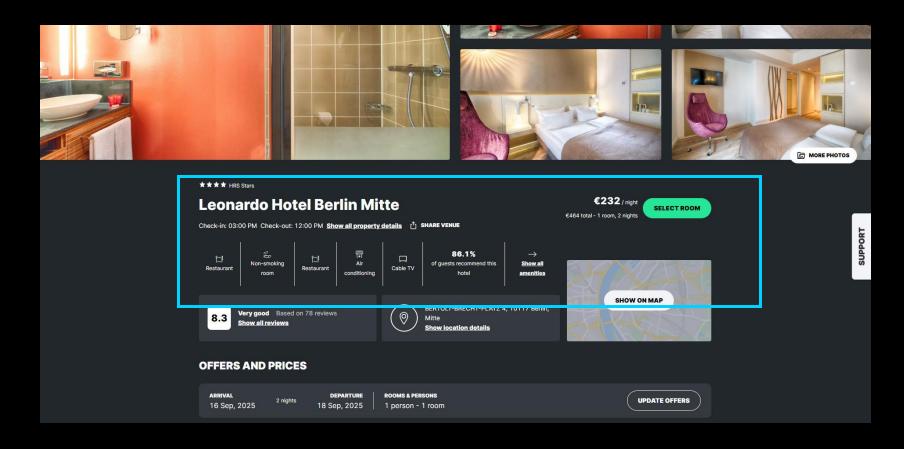




SECTION 4 FIND ROOMS

Step 13: Check all amenities and property details in the details overview and more.

Step 14: If you have already decided, you can move on with selecting the room.

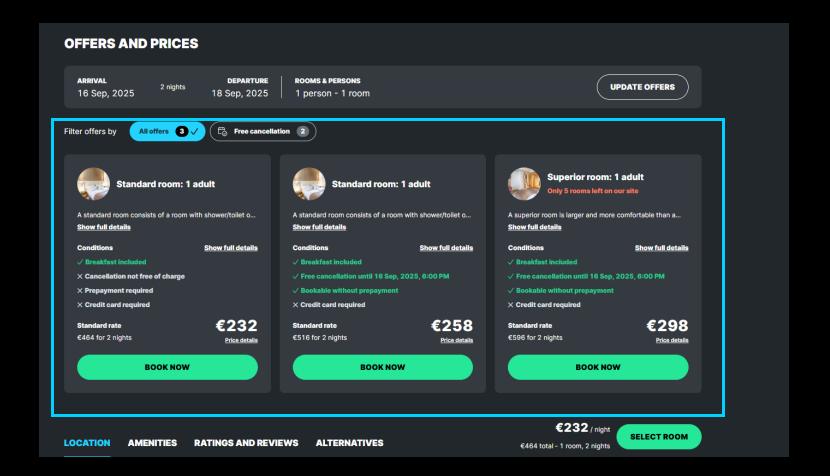




SECTION 4 FIND ROOMS

Step 15: Click on "show full details" to room description, amenities, cancellation policies, and more.

Step 16: If you have already decided, you could also submit a booking and click on "Book Now".





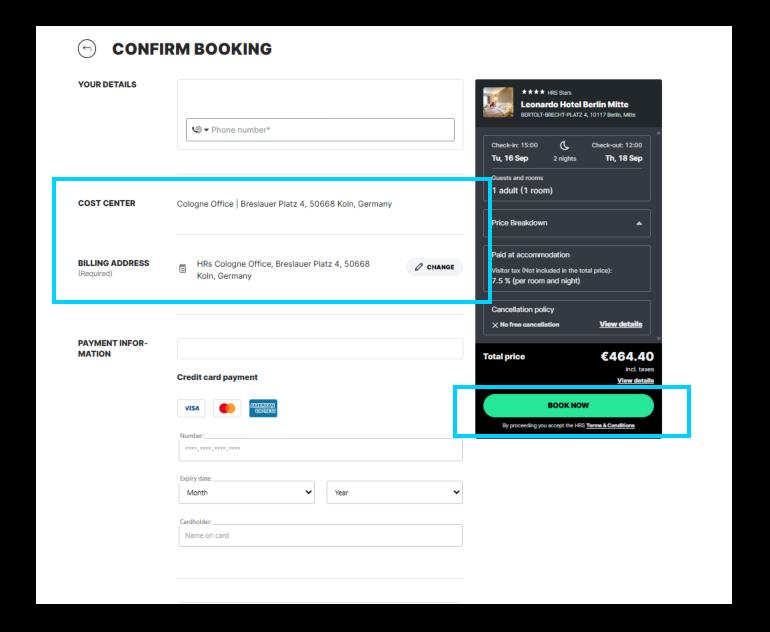
SECTION 5 CONFIRM & MANAGE BOOKINGS

Step 17: Define the payment method.

 Provide or select your billing address and cost center

Step 18: Review the modification and cancellation conditions.

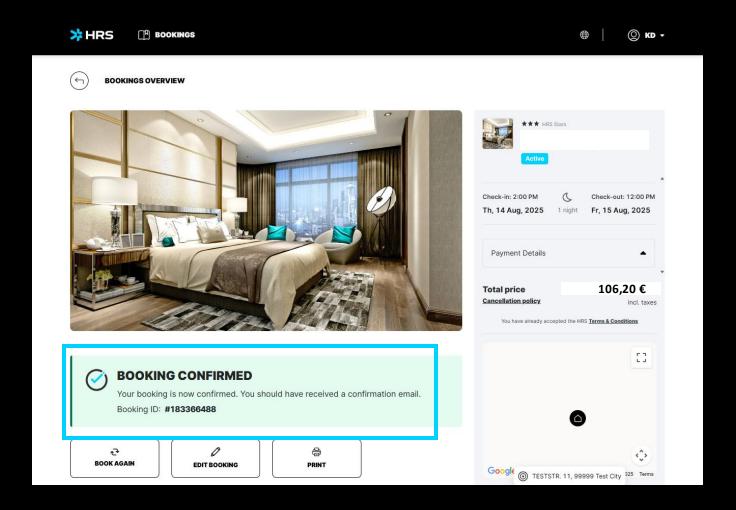
Step 19: If all is correct, select "Book Now" to complete your booking.





SECTION 5 CONFIRM AND MANAGE BOOKINGS

Step 20: You can review booking confirmation details, make changes or contact the booked venue.





SECTION 6 ADDITIONAL SUPPORT

For support resources, visit our Connect Page, where you'll find more information and answers to frequently asked questions (FAQs).

It's your one-stop resource to get the most out of HRS CONNECT. Access it anytime at:

https://www.hrs.com/enterprise/connect/

